

Reference – Titolo

Rev.

IS_00015_A - Software upgrade

А

Purpose

In-field device Software upgrade procedure. Applicable to device equipped by "Windows XP" or "Windows 7" or "Windows 10" operating system.

Description

Precondition: you shall have available a "USB drive" containing the Software Release to be upgraded. Check with Service department to get proper file/folder required.

Step1

Power ON the device, and wait until the Software is properly running.

Step2

Close the running SW, through two alternative methods:

- Connect a keyboard to the PC and click "Alt + F4"; or
- Directly within the SW (for instance, digit "EXIT" or "EXIT-0" in the service password);

If the following image will appear, continue to Step3, otherwise jump to Step8:



Step3 – section for device equipped with "Windows 10" Click on the "tool" icon on the bottom center side of the display. The Windows10 operative system will start, with the task-bar "hidden".

The following image will appear:



Service Instruction Istruzione di Service

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Step4 Insert the "USB drive" in a USB port; within few seconds, the next windows will appear:	



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Step4 Run "QS_Installer.exe" and	then click on the INSTALL button:			
Fite Home Share Fith Home Share Pin to Quick Copy Paste access Clipboard ← → ↑ ▲ → ↑ ▲ → ↑ ▲ → ↑ ▲ → ↑ ▲ ↓ ↓ ▲ ↓ ↓ ▲ ↓ ↓ ▲ ↓ ↓ ▲ ↓ ↓ ▲ ↓ ↓ ▲ ↓ ↓ ▲ ↓ ↓ ▲ ↓ ↓ ▲ ↓ ↓ ▲ ↓ ↓ ▲ ↓ ↓ ▲ ↓ ↓ ▲ ↓ ↓ ▲ ↓ ↓ ▲ ↓ ↓ ▲ ↓ ↓ ▲ ↓ ↓ ▲ ↓ ↓ ▲ ↓ </td <td>Application Tools View FB5000032 (E) View Manage Copp path Paste shortcut Image More Copy path Paste shortcut Image Organize New Folder New Properties Properties Image Image Organize New Folder New Open Size Image Image Size Image Size</td> <td>- C × ^ • Search FBS000032 (E) /)</td>	Application Tools View FB5000032 (E) View Manage Copp path Paste shortcut Image More Copy path Paste shortcut Image Organize New Folder New Properties Properties Image Image Organize New Folder New Open Size Image Image Size Image Size	- C × ^ • Search FBS000032 (E) /)		
1 item 1 item selected 42	KB Application Tools FBS000032 (E:)			
File Home Share Image: Share Image: Share Image: Share Navigation Image: Share Image: Share Navigation Image: Share Image: Share Panes Panes Image: Share Image: Share Image: Share Image: Share	View Manage Image Manage Image Image Image	hide Search FBS000032 (E) P		
 ✓ Quick access ☑ Desktop ☑ This PC ☑ FBS00032 (E) ♂ Network 	Name Date modified Type Size © QS_Installer.exe 7/25/2017 12:10 PM Application 428 KB COS Installer INSTALL INSTALL Image: Copying files INSTALL Image: Copying files CLOSE Image: Launcher Configuration Image: Completed Image: Completed Image: Completed			
1 item 1 item selected 4	7 KB			



Service Instruction



Power on the device, and verify that the latest SW properly runs again. Procedure finished for "Windows 10" device

Step8 – section for device equipped with "Windows XP" or "Windows 7" Make a copy of folder C:\Release, named C:\Release old

Documents and Settings	inetpub
Intel	Program Files
WINDOWS	MTDETECT.COM M3-DOS Application 47 KB
File 245 KB	WERUNTIME.INI Configuration Satting
TO 🔰	release old



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Step9 Insert the "USB drive" in a USB port; copy "Release" content from USB Drive into C:\Release overwrite the content.	ase folder;			
Step10 Restart the system and verify that the latest SW properly runs again.				
Procedure finished for "Windows XP" and "Windows 7" device				

Rev.	Date	Brief description of changes – Breve descrizione della revisione		
Α	12/02/2018	First release. PCC#170411UA PC embedded Advantech		
Wr	itten by	Function	Approved by	Function
Stefar	no Gottardi	FW/SW Responsible	P. Bimbi	R&D director
Dat	ta - Date	Firma - Signature	Data - Date	Firma - Signature
12/0	02/2018		12/02/2018	