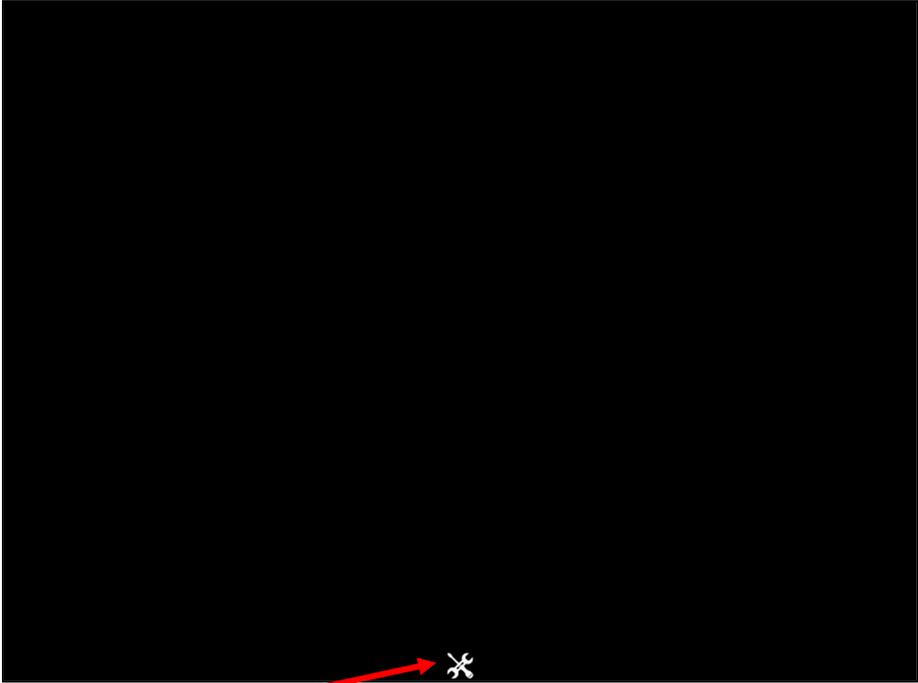
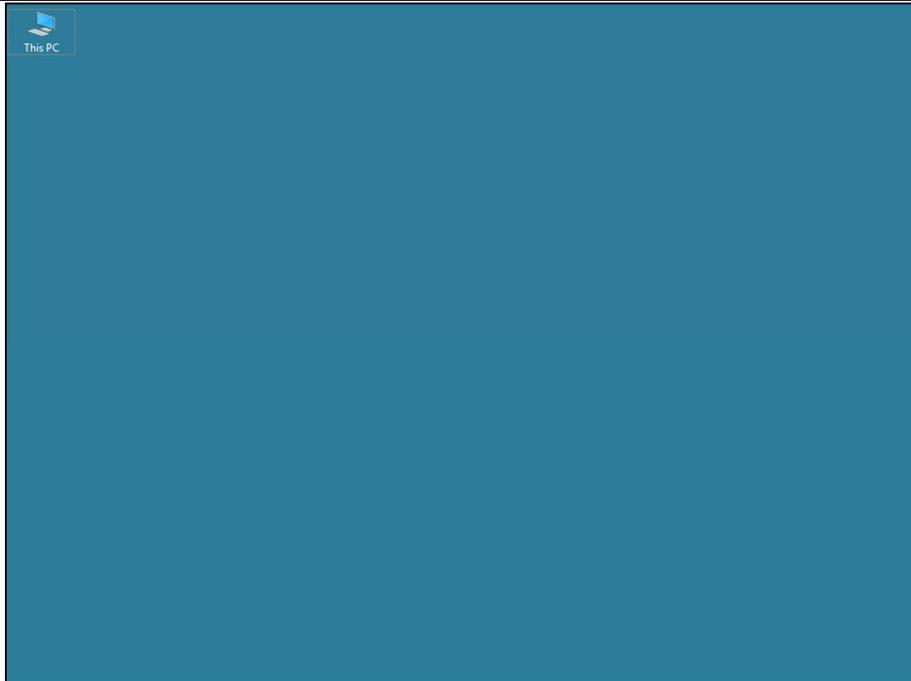


	<h2>Service Instruction</h2> <h3>Istruzione di Service</h3>	IS_00015
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<i>Reference – Titolo</i>	Rev.
IS_00015_A - Software upgrade	A

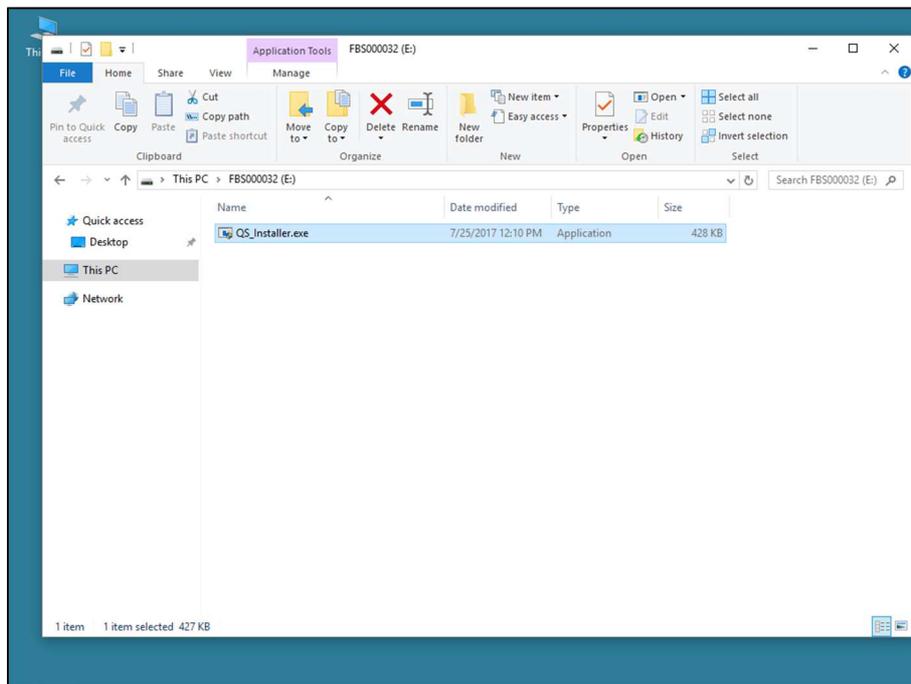
Purpose
In-field device Software upgrade procedure. Applicable to device equipped by “Windows XP” or “Windows 7” or “Windows 10” operating system.
Description
Precondition: you shall have available a “USB drive” containing the Software Release to be upgraded. Check with Service department to get proper file/folder required.
Step1 Power ON the device, and wait until the Software is properly running.
Step2 Close the running SW, through two alternative methods: <ul style="list-style-type: none"> • Connect a keyboard to the PC and click “Alt + F4”; <li style="padding-left: 20px;">or • Directly within the SW (for instance, digit “EXIT” or “EXIT-0” in the service password);
If the following image will appear, continue to Step3 , otherwise jump to Step8 :

Step3 – section for device equipped with “Windows 10” Click on the “tool” icon on the bottom center side of the display. The Windows10 operative system will start, with the task-bar “hidden”.
The following image will appear:

Reference – Titolo	Rev.
IS_00015_A - Software upgrade	A



Step4

Insert the “USB drive” in a USB port; within few seconds, the next windows will appear:



Reference – Titolo

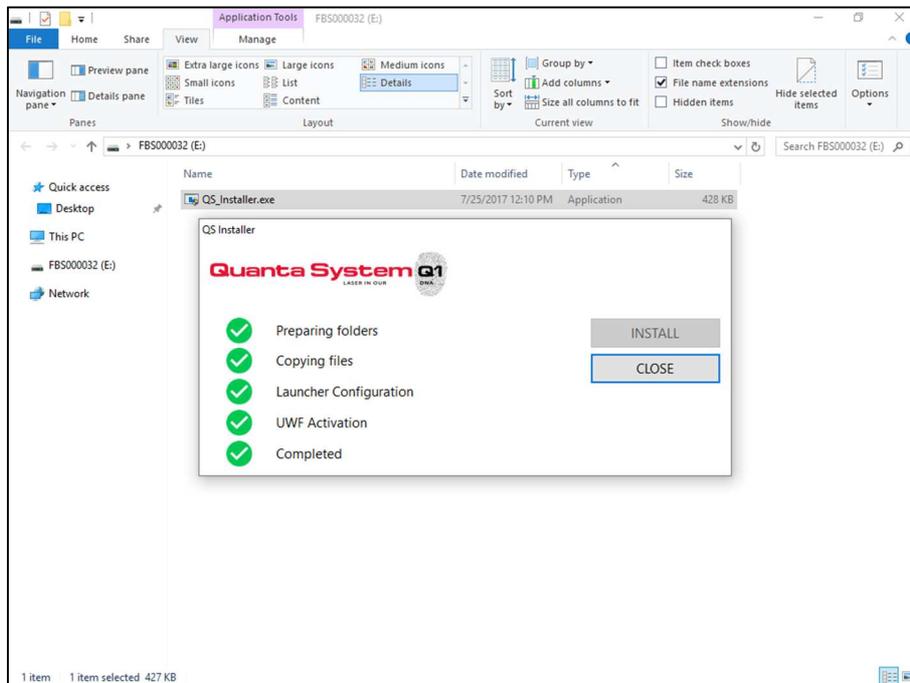
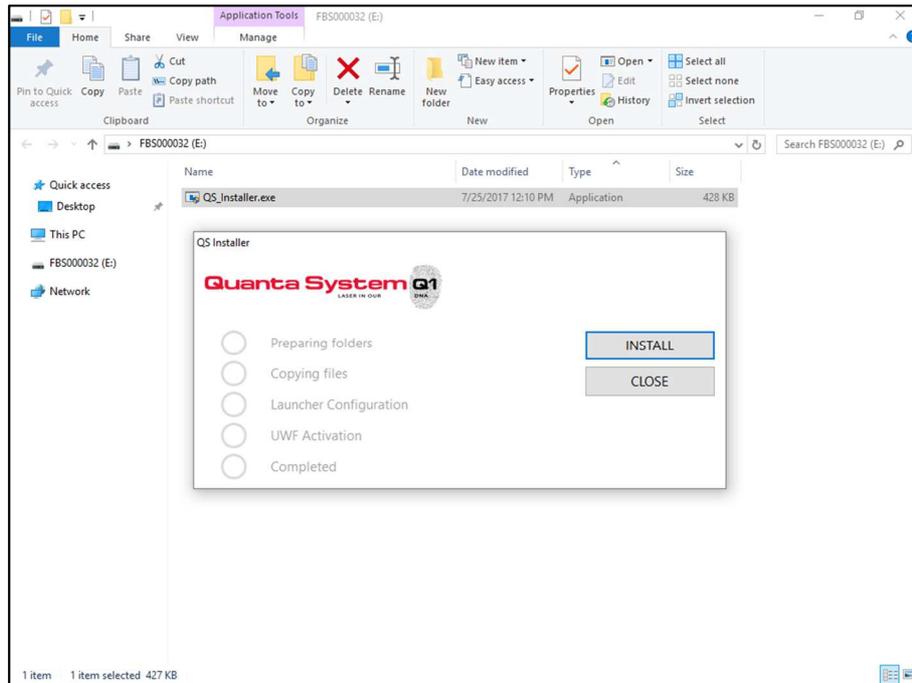
Rev.

IS_00015_A - Software upgrade

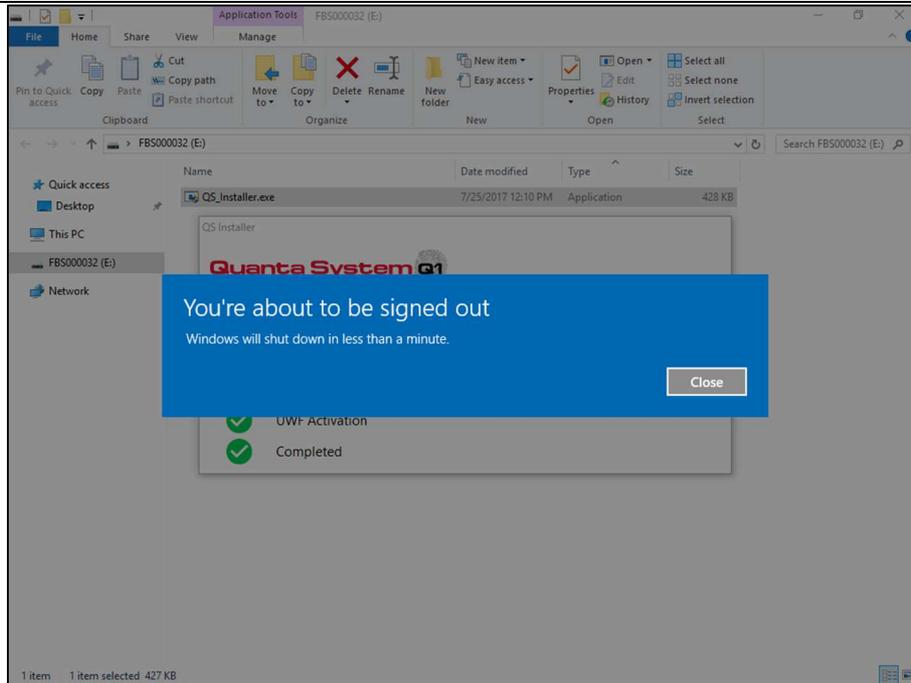
A

Step4

Run “**QS_Installer.exe**” and then click on the **INSTALL** button:



Reference – Titolo	Rev.
IS_00015_A - Software upgrade	A



Step5

Within 1 minute, the overall process will be completed, and the PC will automatically shut-down.

Step6

Power off the device, remove the “USB Drive”.

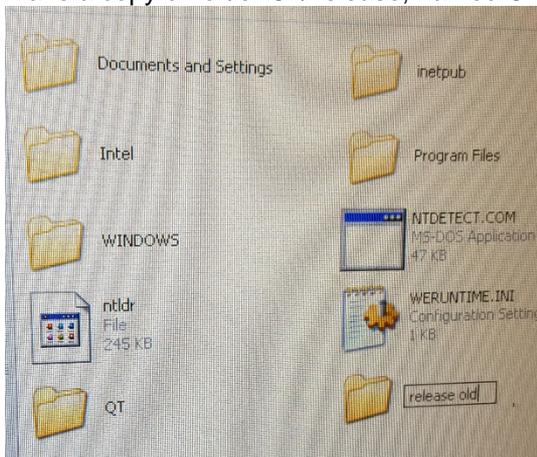
Step7

Power on the device, and verify that the latest SW properly runs again.

Procedure finished for “Windows 10” device

Step8 – section for device equipped with “Windows XP” or “Windows 7”

Make a copy of folder C:\Release, named C:\Release old



<i>Reference – Titolo</i>	<i>Rev.</i>
IS_00015_A - Software upgrade	A

Step9

Insert the "USB drive" in a USB port; copy "Release" content from USB Drive into C:\Release folder; overwrite the content.

Step10

Restart the system and verify that the latest SW properly runs again.

Procedure finished for "Windows XP" and "Windows 7" device

Rev.	Date	Brief description of changes – Breve descrizione della revisione		
A	12/02/2018	First release. PCC#170411UA PC embedded Advantech		
<i>Written by</i>		<i>Function</i>	<i>Approved by</i>	<i>Function</i>
Stefano Gottardi		FW/SW Responsible	P. Bimbi	R&D director
<i>Data - Date</i>		<i>Firma - Signature</i>	<i>Data - Date</i>	<i>Firma - Signature</i>
12/02/2018			12/02/2018	