

H-30™ HOLMIUM LASER COMPLAINT COMMUNICATION SUPPLEMENT

Please fill in as much information as possible in the form below.	
General Information and Background	
Laser Serial Number:	Date of Manufacture:
Laser Owner (Hospital):	Under warranty? ○ Yes ○ No
User Contact:	Phone:
E-mail:	Technician:
Who last serviced the laser?	When was the laser last serviced?
Current Service Location:	Under service contract? ○ Yes ○ No
Additional Comments (Note plug type during initial installation or any other recent issues and resolution.)	
Laser Use Information at Time of Issue	
Pulse Width Mode: O Short O Long	Repetition Rate (Hz): 0 5 0 8 0 10 0 12 0 15 0 20
Pulse Energy:	Fiber Size(s) Used (µm):
Total Energy Delivered: Total Time:	○ 150 ○ 200 ○ 273 ○ 365 ○ 550 ○ 940
In which operational state(s) was the laser when issue occurred? \bigcirc Standby \bigcirc Transition \bigcirc Ready \bigcirc Preparatory \bigcirc Lasing	
Any Error Code(s) Present	
General Description of Issue	
Describe Any Action Taken Following the Issue	