



CONVERGENT LASER TECHNOLOGIES

1660 SOUTH LOOP ROAD ♦ ALAMEDA, CALIFORNIA 94502 ♦ USA
(510) 832-2130 ♦ FAX (510) 832-1600 ♦ E-mail: service@convergentlaser.com

LASER PART RETURN MATERIAL AUTHORIZATION		RMA: SR-6587
Hospital Name: Cencomex	Date: 6/23/17	CLT Rep: Alex K
Contact Person: Andres Yañez	Ph #:	FAX #:
	E-mail: alex@convergentlaser.com	
Purchase Order #:	Replacement Invoice #: XX	
Cencomex S.A. Galvarino #7640, Quilicura Parque Industrial Aconcagua, Santiago, CHILE	Reason for Return: <input type="checkbox"/> Processed in error by CLT. <input type="checkbox"/> Product is defective upon arrival. X Product did not perform properly. (Attach a Complaint Report) <input type="checkbox"/> Returned within 30 days, in saleable condition. (20% restocking charge) <input type="checkbox"/> Other: _____ _____	

ITEM(S) BEING RETURNED (Attach additional page(s) if necessary)		Unless otherwise specified, CLT will discard replaced materials. ____ Check here to request return of replaced materials	
PRODUCT NUMBER	S/N	QTY	DESCRIPTION OF ITEM
1	QRVMV	1	Optical Deck & Electronics Box
		1	
DESCRIPTION OF PROBLEM:			

- Please fill in the above boxes as completely as possible and return this form freight prepaid to:
Convergent Laser Technologies
1660 South Loop Road
Alameda, CA 94502
Attn: RMA# SR-6587
- Please allow 2-3 weeks for evaluation of returned product. A CLT representative will call or fax you at the provided number(s) with evaluation results and estimated cost for non-warranty repairs. If repair is not covered by warranty, repairs will not be made until receipt of a Purchase Order for parts and service charges.
- If repair is non-warranty, return freight charges will be paid by CLT and added to invoice.
If repair is covered under warranty, return freight charges via FedEx ground (or equivalent) will be paid by CLT.
- If you have any questions, please contact our Customer Service department at (800) 848-8200 or E-mail: service@convergentlaser.com

DO NOT WRITE BELOW THIS LINE

DATE REC'D:	SHIPPED VIA:	REC. INITIALS :	VERF'D ABOVE:
RECEIVING CHECKLIST			
Laser System	Touch screen	Control / Monitor Board	Optical Deck
<input type="checkbox"/> Keys <input type="checkbox"/> Footswitch <input type="checkbox"/> Power Cord – (115 / 230) <input type="checkbox"/> Remote Connector Rec'd Notes:	<input type="checkbox"/> Connector <input type="checkbox"/> Mounting Plate <input type="checkbox"/> Control Panel Enclosure Rec'd Notes:	<input type="checkbox"/> Signal Cable <input type="checkbox"/> Power Cable <input type="checkbox"/> Electronics Enclosure Box Rec'd Notes:	<input type="checkbox"/> ODI Board <input type="checkbox"/> Internal Energy Detector <input type="checkbox"/> Front Insulating Sheet Rec'd Notes:
Other Parts:			
REQ'D ACTION:		NOTES:	

