

## **WARRANTY**

HAWK shall warrant the products against defective material and faulty workmanship:

- For a period of two (2) years for
  - Rigid telescopes with rod lens and instruments used in combination
  - Electronics devices, camera head, camera adaptors and monitors.
- For a period of one (1) year for
  - Flexible endoscopes including Videoscopes and Fiberscopes
  - Semi-rigid uretero-renoscopes, rigid fiberscopes, 2.9mm hysteroscope
  - Hand piece for shaver and pneumatic lithotripter
- For a period of six (6) months
  - Gynecology and Laparoscopy hand instruments and coagulators
  - Hand light source
- Except
  - Lamps of cold light sources
  - Batteries
  - HF – resection electrodes, cold knives and nasal curettes
  - Grasper and grasping baskets
  - Flexible and semi flexible forceps and scissors and rigid scissors
  - Shaver blades
  - Glass and rubber parts, protection sheaths,
  - Cables and flexible tubes
  - Light guide cables
  - SD-cards
  - Expendable materials

from the date of shipment by HAWK of these products to receiver. .

After arrival of goods a careful examination by receiver is required. Defects must be notified immediately after detection latest 14 days after the arrival of the goods.

The warranty shall not be applied to

- Improper use, improper reprocessing and/or any negligence
- Disassembly, improper repair, adjustment or any negligence

by customer and/or any other party not authorized by HAWK.

During the warranty period, HAWK will provide all necessary repair service and/or replacement parts at no charge. Products shall send to HAWK for evaluation

HAWK's liability for indirect damage or consequential damage is always excluded.

HANGZHOU HAWK OPTICAL ELECTRONIC INSTRUMENTS CO., LTD.

MAY 2017