



CUSTOMER		SYSTEM	
Site name:	<u>Clinica Alemana</u>	Serial Number	<u>6127 220011</u>
Address:	<u>Av Vitacura 5551</u> <u>Vitacura</u> <u>SANTIAGO</u>	Installation date	
		Software version	<u>V2.9.1/Build (28) → V2.9.0 (Build 57)</u>
Contact on site:	<u>ERNESTO HERRERA</u>	Probe(s) S/N	<u>EV19Vn 6089220037</u> ☐ NA
		HVPS shocks	☒ NA

INTERVENTION DETAILS						
	☒ Warranty	☐ Service contract	☐ Loan	☐ RPP	☐ Billable	☐ _____
	☐ Installation	☐ Preventive	☐ Curative	☐ Application	☐ Upgrade	☐ _____
Work carried out:	• Upgrade of the software to version 2.9.0 (Build 57) • We solved the problem of vertical movement: loose connection on the power cord. • 4 dead elements upon our arrival because the cable was too much twisted. • We went through the different test forms (Image quality + PQ + Transducer + EST)					
Comments:						
Resolution code:	<u>The equipment is working fine</u>					

Customer observations:	
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EQUIPMENTS USED					
Type of tool	Serial Number	Validity date	Type of tool	Serial Number	Validity date
Multimeter	<u>SAV1390</u>	<u>08/01/2024</u>	Antistatic protection	<u>SAV1359</u>	<u>06/02/2023</u>
<u>see ATF forms</u>					

Field Service Engineer	Customer	Service Manager
Name: <u>Jorge F. C.</u>	Name: <u>Ernesto Herrera</u>	Name: _____
Signature:	Signature:	Signature: _____
Start date: <u>10/07/2023</u>	End date: <u>11/07/2023</u>	Duration: <u>1.5 D (14h00)</u>

Once completed, please send it back to ccc@edap-tms.com.