This procedure shall be used in order to restore a faulty HDD.

1. Connect the HDD to a computer using SATA/IDE to USB adapter, using windows explorer copy the logfile and the patient datas from D:.

If you do not have the logfile ask ECHOSENS for the production one.

1. Delete both system and data partitions from the disk (E: and D:)
2. Reconnect the HDD in the FS , power on insert the CD of the last OS version and reinstall software
3. Once achieved reconnect the HDD to your computer and paste logfiles and patient datas to the reinstalled disk (on some occasion you will have to recreate and format NTFS D: partition and it subfolders data, files and logo)
4. Reconnect the HDD to the FS , start it and on the service EMPARAM using distributor credential run the patch “serial number recovery” from a USB key
5. Restart FS and check in the system EMPARAM that the serial number of the system is entered
6. Test all features to see that everything work