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RAULAND-BORG CORPORATION

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Date April 19, 2010

To All Rauland Customers

From: Jonathan Wacks
Director, Regulatory Affairs

Jonathan Wacks 4/19/10

Re Warranty Statement

This letter shall certify that the warranty period on the Responder R4000, R4, and R5 Nurse Call system is five (5) years. Rauland also agrees to supply any spare parts necessary for the above mentioned systems for a period of ten (10) years.

The prices for these spare parts are fixed in US Dollars (USD)

For more information regarding Rauland's Responder Nurse Call products, please go to

<http://www.rauland.com/contactus.cfm>