



AMETEK®

Responder 5000

Comparisons with Responder 4000 and Responder 5



Areas of Comparison

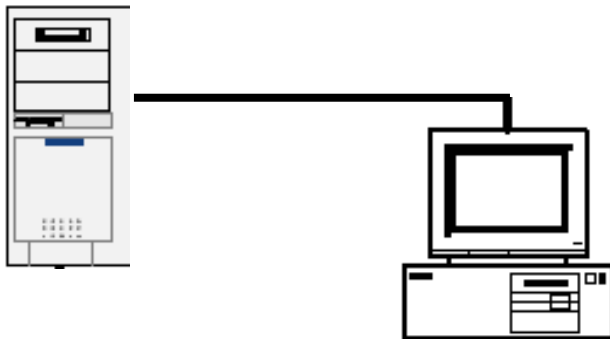
- User Interface
- Telephony Features
- Hardware Compatibility
- Capacity & Limits



User Interface - Configuration

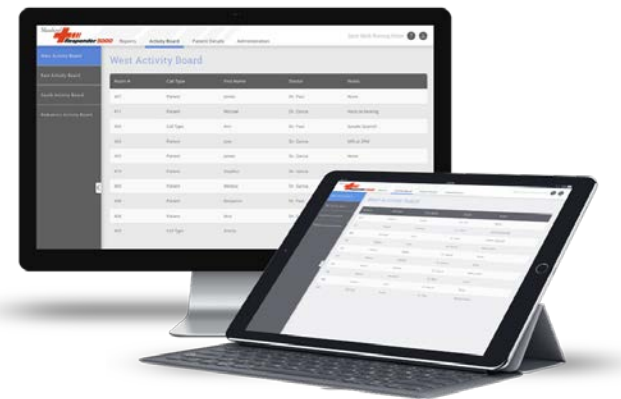
Responder 4000

- Client-Client
- Windows XP



Responder 5000

- Web-based
- Intuitive and Flexible



User Interface - Reports

- **New: Exception Report**
 - Identify opportunities for improvement
 - Voice Response goal
 - Staff Response goal

The screenshot displays the 'Exception Report' interface within the Raouland Responder 5000 software. The interface is divided into a left sidebar and a main content area. The sidebar contains navigation links: 'Detailed Call Data by Unit', 'Summary Call Data by Unit', 'Summary Call Data by Room/Bed', 'Summary Call Data by Patient', 'Exception Report' (highlighted), 'Recurring Reports', and 'Report Templates'. The main content area is titled 'Exception Report' and includes a top navigation bar with 'Reports', 'Activity Board', 'Patient Details', and 'Administration'. The 'Reports' tab is active. The main content area features a 'Select Date Range and Time' section with a dropdown menu set to 'Last 7 Days' and buttons for 'Start Time: 00:00' and 'End Time: 00:00'. Below this is a 'Select Unit(s) to Include in Report' section with 'Select All' and 'Combine Units together' options. The 'Select Call Type(s) to Include in Report' section has a 'Select All' option and a grid of checkboxes for various call types, including 'Canceled', 'Cleaning in Progress', 'Console Ringing', 'Patient', 'Supervision Failure', 'Attention', 'Bath', 'Bed Exit', 'Bath Emer OT', 'Call Priority Delay', 'Bed Ready', 'Door', 'Cord Out', 'Fire Alarm', 'Bath Assist', 'Bath Emer', 'Emergency', 'Staff Assist OT', 'Transport', 'Transport OT', 'Staff', 'Bed Out', 'Patient OT', 'Attention OT', 'Urgent OT', 'Staff Assist', 'Code Blue', 'Cleaning Needed', 'Cleaning Needed OT', 'Duty', 'Plug Out', 'Patient OT2', 'Urgent', 'Bath Assist OT', 'Bath OT', and '(top)'. At the bottom, there are two sections for setting response goals: 'Set Voice Response Goal' and 'Set Staff Response Goal', each with input fields for 'Minutes: 00', 'Seconds: 00', and a dropdown for 'On'.

User Interface - Reports

- **New: Email Reports**
 - Share results
 - Improve efficiency

The screenshot displays the 'Configure Report' interface within the Rauland Responder 5000 application. The top navigation bar includes the application logo, the title 'Responder 5000', and tabs for 'Reports', 'Activity Board', 'Patient Details', and 'Administration'. The user 'RSG_MTS-1' is logged in. A left sidebar lists report categories: 'Detailed Call Data by Unit', 'Summary Call Data by Unit', 'Summary Call Data by Room/Bed', 'Summary Call Data by Patient', 'Exception Report', 'Recurring Reports' (highlighted), and 'Report Templates'. The main content area is titled 'Configure Report' and contains the following fields:

- Report Name:** A text input field.
- Send To:** A text input field for email recipients.
- CC:** A text input field for carbon copy recipients.
- How often should the report be sent:** Radio buttons for 'Daily', 'Weekly', and 'Monthly'.
- What day(s) should the report be sent:** Checkboxes for 'Sun.', 'Mon.', 'Tue.', 'Wed.', 'Thu.', 'Fri.', and 'Sat.'.
- Select a Report:** A dropdown menu.
- Start Date:** A date input field with a placeholder 'MM/DD/YYYY'.
- End Date:** A date input field with a placeholder 'MM/DD/YYYY'.
- No End Date:** A checkbox.

Buttons for 'Preview Report', 'Cancel', and 'Save' are located in the top right corner of the form area.

User Interface - Reports

- **New: Report Templates**
 - Configure once, run often

The screenshot displays the Rauland Responder 5000 software interface. At the top, the Rauland Responder 5000 logo is on the left, and the user ID 'R5K_MTS-1' with a help icon and a user profile icon is on the right. Below the logo, a navigation bar contains 'Reports', 'Activity Board', 'Patient Details', and 'Administration'. The 'Reports' section is active, showing a sidebar with three options: 'Detailed Call Data by Unit', 'Summary Call Data by Unit' (highlighted in blue), and 'Summary Call Data by Room/Bed'. The main content area is titled 'Summary Call Data by Unit' and includes three buttons: 'Save As Template', 'Create Spreadsheet', and 'Create PDF'. Below these buttons, there is a section for 'Select Date Range and Time' with a checkbox labeled 'Include entire day in report' which is checked. A dropdown menu shows 'Last 7 Days'. To the right of the dropdown are two input fields: 'Start Time: 00:00' and 'End Time: 00:00'.

User Interface – Activity Board

Responder 4000

- **1 Activity Board**
- **Locked to Admin PC**
 - Connected to Headend

Responder 5000

- **Up to 10 Activity Boards**
- **Locate throughout facility**
 - Large monitors
 - Smart TVs
- **Controlled Access**

Telephony - Phones

Responder 4000

- Analog phone line
- 1 line per NIM
- Caller ID display



Telephony - Phones



Responder 5000

- **SIP Interface**
- **10 phones per MSC**
 - Different coverages
- **Smartphones**
- **Apps**

Telephony - Pagers

Responder 4000

- **R4KPIP —
Peripheral Interface
Port module**



Responder 5000

- **SIP-to-TAP interface:
STG module**

Responder 4000 Re-Use on Responder 5000

- Room Stations
- Pillow Speakers / Call Cords
- Corridor Lights / Domeless Controllers
- R4KPR400 Power Supply
- 4020 Console
- NIM and other Headend modules



Corridor Light – 2 Options

Responder 4000

- Traditional design
- 4 fixed colors



Responder 5000

- Sconce design
- 5 fixed colors



Staff Levels – Improved Coverage

Responder 4000

- **1 Staff Level**
- **1 Service Level**



Responder 5000

- **6 Staff Levels**
- **6 Service Levels**
- **Coverage Groups**

Escalation Levels



Responder 4000


- **1 Overtime setting**



Responder 5000

- **3 Escalation Levels**

Responder 4K Conversion to R5K

- **Complete Needs Assessment: Priorities, Escalations**
- **No room wiring changes!**
- **Replace headend equipment**
- **Replace console**
- **Send new configuration to MSC**
- **Done** 

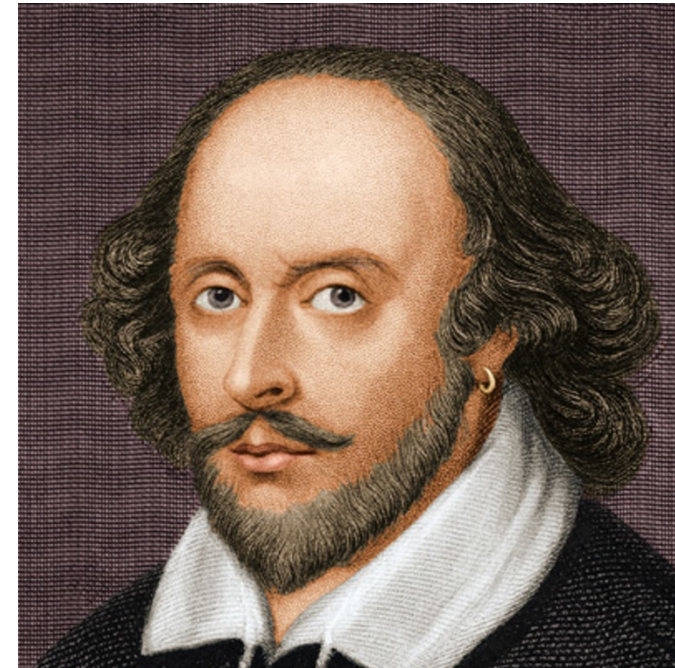
Responder 5000 vs 5

Goal of This Session

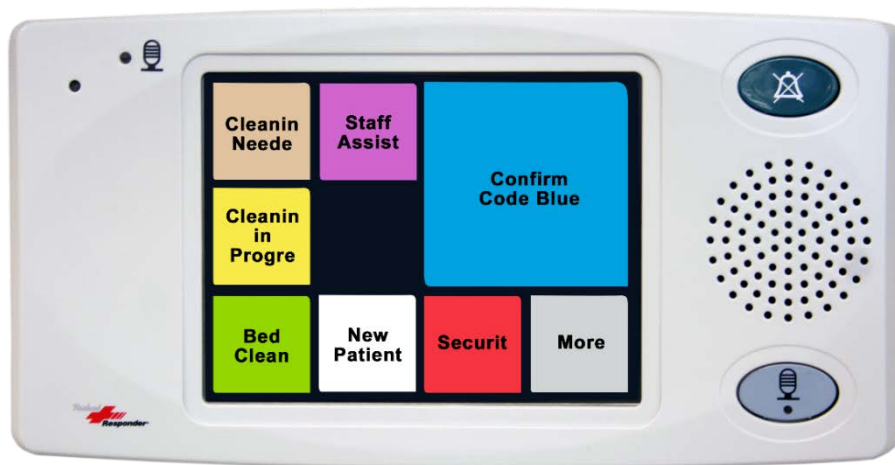
- Discuss the primary differences in the products as they pertain to the acute hospital market

“To be, or not to be: that is the question:”

William Shakespeare



Responder 5 or Responder 5000; THAT is the question.



Sconce Corridor Light



R5: Advanced Integrations

- ADT Integration
- Active Directory
- RTLS integration
- Responder Sync
- EMR
- HL7 Applications



R5: Advanced Mobile Device Integrations

- When individual phone assignments are required
- Wireless Phone granularity
- Granular Staff Assignment



R5: Hospital Affiliations

- Transitional Care Units (TCUs)
- Rehab within a Hospital
- Corporate I.T. Groups
- Connecting to an existing R5



Advanced Workflow

- **LIMITED** work flow on 5K
- **Rounding (Be Careful!)**



How to Decide: Responder 5000 vs 5

- **Perform Needs Assessment**
- **Determine ‘best fit’ based on function and price**
- **Consider long-term needs of the customer**

Responder 5000: An Ideal Solution

- Built on the robustness and simplicity of Responder 4000
- Easy to install, simple to learn
- Adds modern interfaces: GUI, phones, app

Responder 5000: An Ideal Solution

- Adds workflows for staff efficiency
- Adds new hardware: Sleek and updated
- Competitively Priced