



tech bulletin

NO. H3523TB

Revised

INFORMATION FOR DISTRIBUTORS

June 30, 2010

TO: ALL HEALTH CARE DISTRIBUTORS - U.S., CANADA & EXPORT

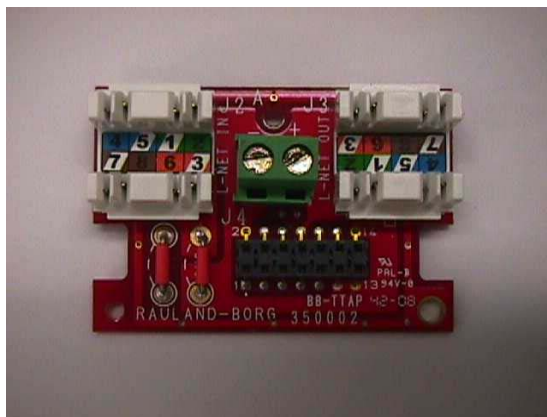
**SUBJECT: LABELING ON THE 350002 L-NET T-TAP CONNECTORS
FOR RESPONDER® 5**

This Tech Bulletin replaces H3523TB released on June 23, 2010

An issue has been identified with the Responder® 5 L-Net T-Tap Connectors (350002) with the color coded labels on the mini 110 punch down connectors. There were some of these connectors shipped with mislabeling (the labels put on wrong causing wrong positions for color codes and, therefore, mis-wiring), or the possibility of the label missing completely. Utilizing mislabeled connectors can cause stations to malfunction because of power leads being connected to data lead positions.

The issue was discovered in early May, 2010. These connectors are sold in bags of 25, and only a very small quantity of connectors within the bags have been found with this issue. All stock from May timeframe, and the last shipment received from the manufacturer in early June has been inspected by Rauland. The assembly and packaging process have been improved by the OEM vendor for future shipments received from them. So, units shipped after 5/11/2010, may be trusted to a much greater degree. However, please inspect **every** connector before wiring. **DO NOT USE** any of the mislabeled connectors, even if you know how to correctly wire them. Replace any units that are found to be already in use to ensure integrity of the installation.

Below is an example of a correctly labeled L-Net T-Tap Connector, with the Blue and Brown wire pairs on the outside edge of the Circuit Board assembly for each of the 110 punch down connectors.



If you have any questions, please feel free to contact Rauland Health Care Tech Support at Ext. 333.

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