Elpas2 Product Advisory – RF Ethernet Reader

Nov 19th, 2009 – A limited quantity of Elpas2 RF Ethernet Readers (P/N:5-RFB00433) have been shipped to partners with a firmware functionality issue that under certain conditions may affect the reader's ability to reliably detect tag messages at read ranges of less then 5ft/1.5meters.

The issue affects only those RF readers manufactured prior to November 1st, 2009 and are easily identified by the Rev 1 designation on the product labels affixed to the reader.

To resolve this technical issue, partners should immediately upgrade the reader firmware at all relevant Elpas2 installations (See page two of this advisory for details).

All subsequent Elpas2 RF Ethernet Readers identified by the Rev 2 designation on the reader's product labels (manufactured after Nov 1st, 09) do not require this firmware upgrade

Should you require further information, consult your local VT Professional Services Representative for additional details:

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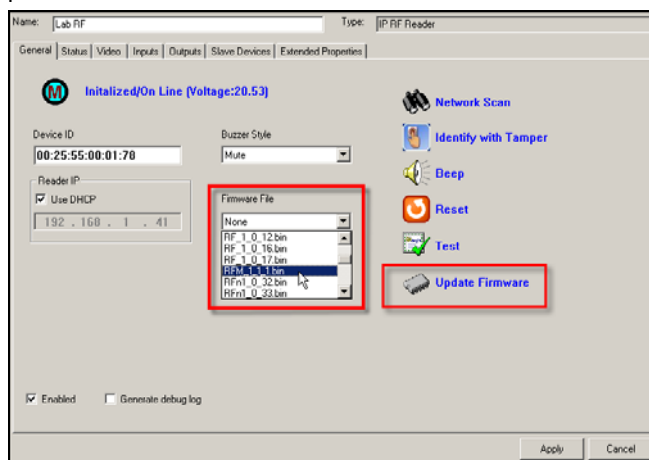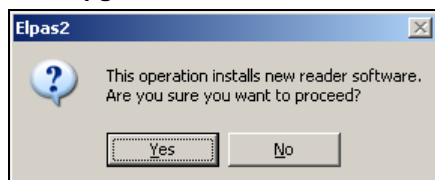
Suggested Upgrade Procedure

Download the RFM_1_1_1 bin file from the Firmware Download page of the VT website at: http://www.visonictech.com/Firmware.html to a convenient folder on your EIRIS server machine.

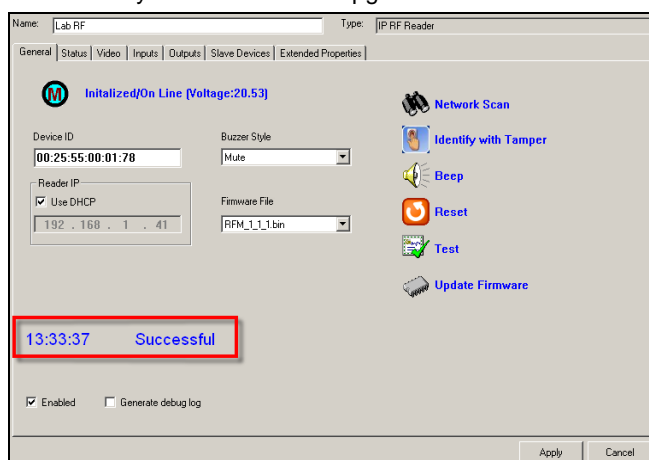Complete the following steps to update the Elpas2 RF Ethernet Readers that comprise your installation:

1. Copy the **RFM_1_1_1.Bin File** to C:\Eiris\e41srv\Data\Apb.
2. In **EIRIS Setup** mode, use the components tree to select the **Elpas2 RF Ethernet Reader** that is to be updated.
3. Access the **General** tab of the reader configuration form. Select the **RFM_1_1_1** file from the pull-down Firmware File list

4. Click **Upgrade Firmware**, a new reader software confirmation message appears.

5. Click **Yes**; the firmware upgrade process immediately begins. Upon completion the general tab automatically confirms that the upgrade was successful.

6. Repeat **Steps 2 through 5** for each Elpas2 RF reader that requires this firmware update.